



windowware

GET

SMARTLINK

Control your Home Automated Blinds **ANYTIME, ANYWHERE!**

FEATURES

BENEFITS

Remote control via smartphone	Convenience and flexibility in managing blinds or curtains from anywhere
Integration with voice assistants via Alexa or Google Assistant	Hands-free control and enhanced accessibility. No requirement for hardware i.e. remotes which can get lost or damaged If incapacitated (i.e., ill in bed) then window furnishing can still be operated
Scheduling and automation	Improved energy efficiency and personalised comfort
Real-time status updates	Enhanced home security and peace of mind
Multi-device compatibility	Seamless control across various smart devices
Cloud-based platform	Easy access to data and settings from any location
Customisable settings	Tailored experience to match individual lifestyles
Push notifications	Timely alerts for system status and maintenance needs
Wi-Fi connectivity	No need for additional hubs or complex setups
Up to 28 motors on one SmartLink	Most homes will only need to spend \$150 for home automation across all windows
Integration with smart home ecosystems by one SmartLink	Unified control of multiple home automation devices



SmartLink

Our Wi-Fi integrated blind control device allows you to direct your automated window furnishings remotely using your Smartphone or iPad device.

Security, Comfort, Insulation, at the touch of a button!

Control your Home Automated Blinds ANYTIME, ANYWHERE... The ultimate convenience.

The Windoware SmartLink links directly to your home Wi-Fi, allowing you to connect remotely using the Smartphone or iPad App. Controls such as opening, closing, stopping and adjusting can be completed remotely using the App Software. Or alternatively, when in range of your Alexa, execute controls using simple voice commands.



TROUBLESHOOTING GUIDE FOR SMARTLINK:

POWER ISSUES

Check if the power light is on. If not:

- Ensure the device is plugged into a working power outlet
- Verify the power adapter is securely connected
- Try a different power outlet

NETWORK CONNECTIVITY

Check the Network Connectivity light:

- Purple light: Indicates the device is in initial setup mode (occurs when first connecting through the Connector App)
- Blinking green: Normal operation
- Off: No power or network connection

TROUBLESHOOTING STEPS

1. Restart the device:

- Unplug power and all cables
- Wait one minute
- Reconnect cables and power
- Allow 3-5 minutes for reboot

2. Verify network settings:

- Confirm correct Wi-Fi name and password (case-sensitive)
- Ensure network has internet access
- Check if required ports are open on firewall

3. Check physical connections:

- Ensure all cables are securely connected
- Try different Ethernet ports or cables if applicable

4. Update firmware and drivers:

- Check for available updates
- Install latest versions

5. Alternative connection:

- If using Wi-Fi, try a wired connection
- If wired, attempt Wi-Fi connection

6. Reset to factory defaults:

- Press and hold the reset button for 10 seconds
- Reconfigure device after reset

If issues persist after these steps, contact the manufacturer's support for further assistance.

HOW TO DOWNLOAD THE DEVICE

The App which needs to be downloaded is **Connector +**

This can be accessed either by searching for **Connector+** in the **app store...**



or by scanning the **QR code**.

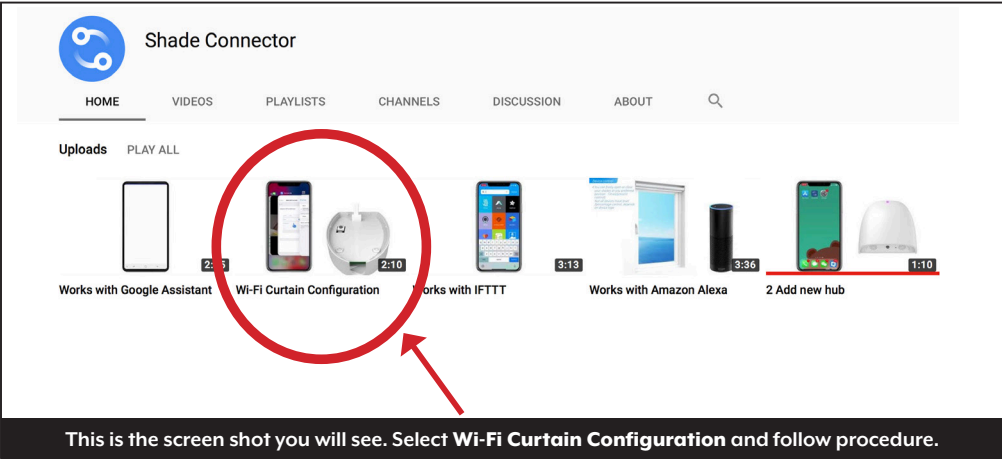


Ensure your SmartLink Device is attached to your Wifi.

SETTING UP THE DEVICES

The instructions are now in video form and are to be used with the instructions contained within the App.

You can copy the link below into a browser to view videos to view video library https://www.youtube.com/channel/UCC9DqyPYomoDOmmxOE5iB5w?view_as=subscriber or you can scan the QR code in the attachment



Connector Status Light

Color	Duration	Meaning
Flashing Red	Continuous flash	WiFi connection is down
Quick Flashing Red	Flashes 5 times	The bridge is reset
Flashing Yellow	Continuous flash	WiFi connection established
Constant Blue	Constant on	All connections are good
Flashing Purple	Continuous flash	Pairing a new bridge or device
Flashing Green	Continuous flash	Bridge is updating

RECOMMENDED VIDEO'S TO FOLLOW ARE...

1. CREATE A NEW ACCOUNT

<https://www.youtube.com/watch?v=0wSZBWld7KM>

2. ADD A NEW HUB

<https://www.youtube.com/watch?v=60m9yYJBZxM>

3. ADD A ROOM

<https://www.youtube.com/watch?v=w9FidZbFs4A>

4. ADD NEW DEVICE BY REMOTE ONE WAY MOTOR

<https://www.youtube.com/watch?v=mdxx8mYC60c>

Connector Works With

